SubSpace 2001 Troubleshooting Quick Reference

March 1996

TAL 930 East Arques Avenue Sunnyvale, CA 94086-4552 USA

Phone: 408-523-8000 Fax: 408-523-8001

E-mail: support@tetherless.net http://www.tetherless.net/

Text Part Number: 510-0004-01, Rev B0

First Printing, December 1995 Revised, March 1996

The information in this manual is subject to change without notice. All statements, technical information, and recommendations contained in the manual are believed to be accurate and reliable, but are presented without warranty of any kind, express or implied, and users must take full responsibility for their application of any products specified in this manual.

SubSpace 2001 Troubleshooting Quick Reference Copyright © 1995–1996, Tetherless Access Ltd. All rights reserved. Printed in USA.

SubSpace, TAL, TALnet, TALtalk, and Wireless Router are trademarks, and "a new way to internetwork" is a service mark of Tetherless Access Ltd. All other products or services mentioned in this document are the trademarks, service marks, registered trademarks, or registered service marks of their respective owners.

Software License

Please read these terms and conditions carefully before using the software. By using the software of Tetherless Access Limited, Inc. and its suppliers from time to time, you agree to be bound by the terms and conditions of this license. If you do not agree with the terms of this license, promptly return the equipment including embedded software with proof of payment to the place of purchase for a full refund.

Definitions

The TALnetTM software ("Software") embedded in equipment provided by Tetherless Access Limited (TAL) is licensed (not sold) to you. TAL owns all copyright, trade secret, patent, and other proprietary rights in TALnet.

License

Authorized Use. TAL grants to Customer ("Customer") a nonexclusive and nontransferable license to use the TALnet Software in object code form solely on a single central processing unit owned or leased by Customer or otherwise embedded in equipment provided by TAL.

Restrictions. Except as expressly authorized above, Customer shall not: copy, in whole or in part, Software or Documentation; modify the software, reverse compile or reverse assemble all or any portion of the software; or rent, lease, distribute, sell, transmit over a network (except during TAL-approved upgrade procedures), or create derivative works of the software.

Customer agrees that aspects of the licensed materials, including the specific design and structure of individual programs, constitute trade secrets and/or copyrighted material of TAL. Customer agrees not to disclose, provide, or otherwise make available such trade secrets or copyrighted material in any form to any third party without the prior consent of TAL. Customer agrees to implement reasonable security measures to protect such trade secrets and copyrighted material. Title to TALnet Software and Documentation shall remain solely with TAL.

Limited Warranty. TAL warrants that the TALnet Software will substantially conform to the published specifications for such software, if used properly in accordance with the documentation, for a period of ninety (90) days from the date of shipment. To be eligible for a remedy, Customer must report all warranted problems within the warranty period to the party that supplied the product to Customer or to the TAL Service Partner if applicable. TAL's sole and exclusive obligation and Customer's exclusive remedy with respect to nonconforming software upon contact will be, at TAL's option and potentially through the Sales or Service Partner, either (i) to provide a correction or a workaround for any reproducible errors, or (ii) to refund to Customer the license fee for the Software in the event that a license fee was paid and the other remedy is not available, or, if the license fee was zero, refund the price of the hardware less depreciation calculated on a straight-line basis. Customer agrees to cooperate with TAL or its Sales or Service Partner in creating the environment in which the error occurred. Further, Customer agrees to supply any necessary equipment for such tests.

This Limited Warranty does not apply to Software which (1) has been altered, except as authorized by TAL, (2) has not been installed, operated, repaired, or maintained in accordance with any installation, handling, maintenance, or operating instructions supplied by TAL, (3) has been subjected to unusual physical or electrical stress, misuse, negligence, or accident, (4) is used in ultrahazardous activities, (5) has been used in such a way that TAL or its Sales Partner cannot reasonably reproduce the software error, (6) has been exported from the

original country of destination without payment of an uplift, or (7) has been misapplied. In no event does TAL warrant that the TALnet Software is error free or that Customer will be able to operate its networks without problems or interruptions.

Disclaimer. This warranty is in lieu of and TAL disclaims all other warranties and conditions, expressed or implied, including those of merchantability, noninfringement, and fitness for a particular purpose. This license is in effect except where superseded by special license agreements.

Consequential Damages. In no event shall TAL or its suppliers be liable for any indirect, special, consequential, or incidental damages including, without limitation, lost profits or loss or damage to data arising out of the use or inability to use this TALnet software, even if TAL has been advised of the possibility of such damages. Some states do not allow limitation or exclusion of liability for consequential or incidental damages.

Termination. This license is effective until terminated. Customer may terminate this license at any time by destroying the Software together with all copies thereof. TAL may immediately terminate this license if the Customer fails to comply with any term or condition hereof. Upon any termination of this license, Customer shall discontinue use of the Software and shall destroy all copies of the Software.

Export. Customer will comply with all applicable export laws and regulations if it exports the products. This restriction shall survive termination of this Agreement.

Scope. This License shall be governed by and construed in accordance with the laws of the State of California. If any portion hereof is found to be void or unenforceable, the remaining provisions of this License shall remain in full force and effect.

Restricted Rights. TAL's Software and supporting Documentation are provided with RESTRICTED RIGHTS. Use, duplication, or disclosure by the Government is subject to the restrictions as set forth in subparagraph (c) of the Commercial Computer Software - Restricted Rights clause at FAR 52.227-19 and subparagraph (c)(1)(ii) of The Rights in Technical Data and Computer Software clause at DFARS 52.227-7013.